

Department of Labor Performance Indicators - FY2023 Materials	Frequency	Desired Trend	FY21 Actual	FY22 Revised	FY23 Target
Core Mission 1: Workforce Development					
Workforce Innovation and Opportunities Act (WIOA) Title I Adults					
Employment Rate (Q2 post-exit)	Quarterly	Increase	61.6%	66.5%	66.5%
Employment Rate (Q4 post-exit)	Quarterly	Increase	58.1%	68.3%	68.3%
Median Earnings	Quarterly	Increase	\$ 5,393	\$ 5,660	\$ 5,660
Credential Rate	Quarterly	Increase	67.0%	60.5%	60.5%
Measurable Skills Gain	Quarterly	Increase	64.1%	41.0%	41.0%
WIOA Title I Dislocated Workers					
Employment Rate (Q2 post-exit)	Quarterly	Increase	56.8%	68.2%	68.2%
Employment Rate (Q4 post-exit)	Quarterly	Increase	61.2%	64.4%	64.4%
Median Earnings	Quarterly	Increase	\$ 9,062	\$ 7,706	\$ 7,706
Credential Rate	Quarterly	Increase	71.2%	68.1%	68.1%
Measurable Skills Gain	Quarterly	Increase	66.1%	41.0%	41.0%
WIOA Title I Youth					
Employment Rate (Q2 post-exit)	Quarterly	Increase	56.7%	62.1%	62.1%
Employment Rate (Q4 post-exit)	Quarterly	Increase	59.3%	51.0%	51.0%
Median Earnings	Quarterly	Increase	\$ 2,399	\$ 2,352	\$ 2,352
Credential Rate	Quarterly	Increase	52.7%	51.0%	51.0%
Measurable Skills Gain	Quarterly	Increase	79.1%	42.7%	42.7%
WIOA Title III Labor Exchange					
Employment Rate (Q2 post-exit)	Quarterly	Increase	44.2%	52.8%	52.8%
Employment Rate (Q4 post-exit)	Quarterly	Increase	47.7%	55.3%	55.3%
Median Earnings	Quarterly	Increase	\$ 5,501	\$ 5,628	\$ 5,628
WorkFirst New Jersey					
Participants who entered employment	Monthly	Increase	17.2%	33.0%	33.0%
Vocational Rehabilitation Services					
Average hourly rate of pay for those individuals who enter employment	Monthly	Increase	\$ 15.63	\$ 15.93	\$ 16.23
Core Mission 2: Income Security					
Disability Determinations Services					
Days to process a case	Monthly	Decrease	99	81	81
Processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	Increase	92.6%	97.0%	97.0%
Unemployment Insurance					
Cases receiving first payment within 21 days	Monthly	Increase	66.1%	87.0%	87.0%
Non-monetary determinations decided within 21 days (a)	Monthly	Increase	38.8%	80.0%	80.0%
Benefits Appeals					
Appellate Tribunal (Lower Level Appeals)					
Decisions within 30 days	Monthly	Increase	23.9%	60.0%	60.0%
Decisions within 45 days	Monthly	Increase	41.4%	80.0%	80.0%
Decisions within 90 days	Monthly	Increase	82.2%	95.0%	95.0%
Board of Review (Upper Level Appeals)					
Average age (in days) of active cases	Monthly	Decrease	111	40	40
Unemployment Insurance Call Centers					
Average wait time to speak to an agent (in minutes:seconds)	Monthly	Decrease	7:35	15:00	15:00
Initial claims filed online	Monthly	Increase	93.5%	55.0%	55.0%
Continued claims filed online	Monthly	Increase	90.0%	70.0%	70.0%
Percentage of initial claims filed without agent assistance	Monthly	Increase	54.4%	60.0%	60.0%

Time to process initial claims handled by agents (in days)	Monthly	Decrease	19	5	5
Temporary Disability Insurance					
Cases in which eligibility was determined within 14 days of receipt	Monthly	Increase	71.8%	75.0%	75.0%
Cases in which eligibility was determined within 28 days of receipt	Monthly	Increase	90.7%	90.0%	90.0%
Family Leave Claims					
Claims in which eligibility was determined within 14 days of receipt	Monthly	Increase	66.9%	85.0%	85.0%
Claims in which eligibility was determined within 28 days of receipt	Monthly	Increase	90.6%	95.0%	95.0%
Notes:					
(a) The 80% level is a goal established by the United States Department of Labor each year.					
Core Mission 3: Workers' Compensation					
Workers' Compensation					
Emergent medical treatment disputes resolved within 30 days	Monthly	Maintain	100.0%	100.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	Increase	81.3%	80.0%	80.0%
Core Mission 4: Labor Standards and Safety Enforcement					
Asbestos Control and Licensing					
Work sites inspected for asbestos abatement and contractors,' workers,' and supervisors' compliance with licensing requirements	Monthly	Increase	3,336	2,100	2,100
Public Safety					
Crane inspections	Monthly	Increase	174	100	100
Mine inspections (b)	Monthly	Increase	42	300	300
Explosive inspections (b)	Monthly	Increase	10	300	300
Retail gasoline inspections	Monthly	Increase	7	20	20
Fireworks inspections	Monthly	Increase	1	55	55
Public Employees Occupational Safety & Health (PEOSH)					
Complaints investigated within five days as negotiated with OSHA as part of an approved State Plan	Monthly	Increase	100.0%	100.0%	100.0%
On-Site Consultation & Training					
Health and safety consultation visits to public sector employers	Monthly	Increase	50	60	80
Health and safety consultation visits to private sector employers	Monthly	Increase	185	335	335
Boiler and Pressure Vessel Compliance					
Boilers or pressure vessels inspected	Monthly	Increase	27,430	30,000	30,000
Wage and Hour Compliance					
Inspections triggered by a worker complaint that are completed within 90 days	Monthly	Increase	79.3%	75.0%	75.0%
Public Works Contractor Registration					
Applications processed within 30 days of receipt	Monthly	Increase	97.8%	90.0%	90.0%
Notes:					
(b) COVID, medical exemptions, and reduction in mine safety staff due to retirement severely impacted the number of FY21 inspections.					

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Core Mission 1: Workforce Development					
Workforce Innovation and Opportunities Act (WIOA) Title I Adults					
Employment Rate (Q2 post-exit)	Quarterly	Increase	74.0%	65.5%	66.5%
Employment Rate (Q4 post-exit)	Quarterly	Increase	72.0%	67.3%	68.3%
Median Earnings	Quarterly	Increase	\$ 5,500	\$ 5,549	\$ 5,660
Credential Rate	Quarterly	Increase	59.0%	59.5%	60.5%
Measurable Skills Gain	Quarterly	Increase	N/A	40.0%	41.0%
WIOA Title I Dislocated Workers					
Employment Rate (Q2 post-exit)	Quarterly	Increase	77.5%	67.2%	68.2%
Employment Rate (Q4 post-exit)	Quarterly	Increase	75.0%	64.4%	64.4%
Median Earnings	Quarterly	Increase	\$ 7,000	\$ 7,555	\$ 7,706
Credential Rate	Quarterly	Increase	64.0%	67.1%	68.1%
Measurable Skills Gain	Quarterly	Increase	N/A	40.0%	41.0%
WIOA Title I Youth					
Employment Rate (Q2 post-exit)	Quarterly	Increase	66.0%	61.1%	62.1%
Employment Rate (Q4 post-exit)	Quarterly	Increase	50.0%	50.1%	51.0%
Median Earnings	Quarterly	Increase	N/A	\$ 2,306	\$ 2,352
Credential Rate	Quarterly	Increase	65.0%	50.0%	51.0%
Measurable Skills Gain	Quarterly	Increase	N/A	42.7%	42.7%
WIOA Title III Labor Exchange					
Employment Rate (Q2 post-exit)	Quarterly	Increase	55.0%	52.8%	52.8%
Employment Rate (Q4 post-exit)	Quarterly	Increase	56.0%	54.3%	55.3%
Median Earnings	Quarterly	Increase	\$ 5,300	\$ 5,518	\$ 5,628
WorkFirst New Jersey					
Participants who entered employment	Monthly	Increase	32.0%	32.0%	33.0%
Vocational Rehabilitation Services					
Average hourly rate of pay for those individuals who enter employment	Monthly	Increase	\$ 13.19	\$ 13.32	\$ 13.45
Core Mission 2: Income Security					
Disability Determinations Services					
Days to process a case	Monthly	Decrease	81	81	81
Processed cases deemed accurate by U.S. Social Security Administration sampling	Monthly	Increase	97.0%	97.0%	97.0%
Unemployment Insurance					
Cases receiving first payment within 21 days	Monthly	Increase	87.0%	87.0%	87.0%
Non-monetary determinations decided within 21 days (a)	Monthly	Increase	80.0%	80.0%	80.0%
Benefits Appeals					
Appellate Tribunal (Lower Level Appeals)					
Decisions within 30 days	Monthly	Increase	60.0%	60.0%	60.0%

Decisions within 45 days	Monthly	Increase	80.0%	80.0%	80.0%
Decisions within 90 days	Monthly	Increase	95.0%	95.0%	95.0%
Board of Review (Upper Level Appeals)					
Average age (in days) of active cases	Monthly	Decrease	30	30	30
Unemployment Insurance Call Centers					
Average wait time to speak to an agent (in minutes:seconds)	Monthly	Decrease	10:45	20:00	20:00
Initial claims filed online	Monthly	Increase	70.0%	70.0%	70.0%
Continued claims filed online	Monthly	Increase	80.0%	80.0%	80.0%
Percentage of initial claims filed without agent assistance	Monthly	Increase	60.0%	60.0%	60.0%
Time to process initial claims handled by agents (in days)	Monthly	Decrease	4	4	4
Temporary Disability Insurance					
Cases in which eligibility was determined within 14 days of receipt	Monthly	Increase	75.0%	75.0%	75.0%
Cases in which eligibility was determined within 28 days of receipt	Monthly	Increase	90.0%	90.0%	90.0%
Family Leave Claims					
Claims in which eligibility was determined within 14 days of receipt	Monthly	Increase	80.0%	80.0%	85.0%
Claims in which eligibility was determined within 28 days of receipt	Monthly	Increase	95.0%	95.0%	90.0%
Notes:					
(a) The 80% level is a goal established by the United States Department of Labor each year.					
Core Mission 3: Workers' Compensation					
Workers' Compensation					
Emergent medical treatment disputes resolved within 30 days	Monthly	Maintain	100.0%	100.0%	100.0%
Non-emergent issues resolved within 60 days	Monthly	Increase	80.0%	80.0%	80.0%
Core Mission 4: Labor Standards and Safety Enforcement					
Asbestos Control and Licensing					
Work sites inspected for asbestos abatement and contractors,' workers,' and supervisors' compliance with licensing requirements	Monthly	Increase	2,400	2,600	2,100
Public Safety					
Crane inspections	Monthly	Increase	523	100	100
Mine inspections (b)	Monthly	Increase	600	250	300
Explosive inspections (b)	Monthly	Increase	2,013	600	300
Retail gasoline inspections	Monthly	Increase	20	20	20
Fireworks inspections	Monthly	Increase	40	25	55
Public Employees Occupational Safety & Health (PEOSH)					
Complaints investigated within five days as negotiated with OSHA as part of an approved State Plan	Monthly	Increase	100.0%	100.0%	100.0%
On-Site Consultation & Training					
Health and safety consultation visits to public sector employers (c)	Monthly	Increase	200	60	120
Health and safety consultation visits to private sector employers	Monthly	Increase	400	200	400
Boiler and Pressure Vessel Compliance					
Boilers or pressure vessels inspected	Monthly	Increase	30,000	23,630	30,000
Wage and Hour Compliance					
Inspections triggered by a worker complaint that are completed within 90 days	Monthly	Increase	80.0%	75.0%	75.0%
Public Works Contractor Registration					
Applications processed within 30 days of receipt	Monthly	Increase	60.0%	90.0%	90.0%

Notes:					
(b) Decrease due to two of the four mines/explosives inspectors are on special assignment inspecting abandoned mines throughout NJ.					
(c) Fiscal year 2018 reflects the retirement of experienced staff and the increased workload that resulted from new Federal PEOSH reporting requirements.					